

## The path to finding a childcare place

### WHAT ARE YOU LOOKING FOR?

What kind of childcare are you looking for (e.g. crèche, playgroup, nursery, extended school care, day care, etc.)? Where should the childcare be located? How many hours of daycare a week are needed?



### SEARCH ONLINE

Search for suitable services at [kindernetfrankfurt.de](http://kindernetfrankfurt.de) and filter the results according to your needs.



### REGISTER

Register using your email address. Create a profile and enter your personal details (child's age, where you live, etc.) and childcare needs.



### SELECT

Choose the right services for you and your child. Use info events, open days or appointments to gain an impression of the childcare facilities.



### PUT YOUR NAME DOWN

Put your name down online with the services you have selected and print them out. Please check your emails regularly to see whether you have been offered a childcare placement.



**With six weeks to go until the planned start of childcare, have you received a suitable offer?**

**If so,**

make an appointment to sign the contract and definitively register your child for the specifically chosen childcare place.

**If not,**

please review your selection and put your name on the waiting list for additional placement possibilities

**Do you have any questions?  
Or need assistance?**

**We're happy to help!**



© Stadt Frankfurt am Main, Stadtschulamt

### Stadtschulamt Frankfurt am Main Infobörse Kindertagesbetreuung (Childcare Information Point)

Solmsstraße 27-37

60486 Frankfurt am Main

E-Mail: [kindernetfrankfurt.amt40@stadt-frankfurt.de](mailto:kindernetfrankfurt.amt40@stadt-frankfurt.de)

Telefon: 069/ 212-36564

Tram 17: An der Dammheide stop

Suburban train lines 3, 4, 5, 6, Bus 32, M32, M36,

M73: Westbahnhof stop

### Service hours:

Monday:

8 a.m. to 12 p.m.

Tuesday, Thursday:

8 a.m. to 3.30 p.m.



**kindernetfrankfurt**  
Betreuungsplatz online

**How to find a childcare  
place in Frankfurt am Main**

**[kindernetfrankfurt.de](http://kindernetfrankfurt.de)**

## Search

### What childcare services are on offer?

The website [kindernetfrankfurt.de](http://kindernetfrankfurt.de) encompasses all the publicly funded providers and facilities offering childcare up to the end of primary school, regardless of whether they are services offered by the local authority, a free non-profit organisation, services affiliated to a church, or a childminder.

### Where would you like your child to be looked after?

You can view facilities and childminders in your vicinity at the click of the mouse or you can base your search on a specific aspect of education. You are free to choose your search criteria, to find just the right fit for yourself and your child.

### Do you want to pay a visit to a childcare center?

Once you have gained an initial impression of a facility online, we recommend that you get a feel for a facility or childminder by visiting in person. Find out about visit opportunities (e.g. open days).

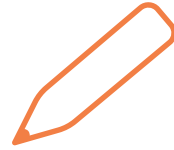
### Do you need advice or assistance with using the website?

You will find helpful tips and answers to many questions in the FAQ section (frequently asked questions) at [kindernetfrankfurt.de](http://kindernetfrankfurt.de). If you have any other questions, please do not hesitate to contact the staff at the Childcare Information Point within the Frankfurt Education Authority on the phone, by email or in person.

### You do not have internet access?

No problem, visit the - Childcare Information Point (contact details overleaf) and let the staff put your and your child's name down for childcare places. You will need to present a piece of personal ID when doing so. You will then receive all subsequent information by post.

## Register online



### What details do you have to provide?

- Personal details of the parents and child
- Your preferences regarding types of childcare
- Your requested childcare starting date
- Additional information or specifics

All you need in order to register online is a valid email address which you access regularly.

### What do you need to bear in mind?

Make sure your details are always up to date (e.g. after a change of address, a new phone number or a change in your marital status). This is essential for the process of finding you childcare places! Check your emails regularly to see whether you have been offered a childcare place.

### Does registration cost anything?

No, the kindernetfrankfurt service is offered free of charge. You have not yet concluded a contract when you register and your details will not be shared with others. We only use your details for the process of finding you a childcare place. You may delete your recorded personal data yourself at any time.



## Put your name down

### How do you put your name down to acquire a placement?

It takes just a few mouse clicks to put your child's name down for the childcare place of your choice. Your application will then immediately appear on the service provider's waiting list.

After this step, you will be notified as soon as you are offered the childcare place you requested. Places are assigned throughout the year, among other things because families move away or move their children to a different childcare place.

When you receive an offer, a temporary block is put on your registration data to avoid receiving further offers. Your details are made inaccessible until you respond to the offer made or until the deadline by which you are required to respond expires (10 working days).

### What should you do if you still haven't received an offer shortly before the planned start of childcare?

Broaden your selection and put your name down with more childcare providers. Please also make use of the support services offered by the Childcare Information Point. The system will automatically prompt you to put your name on more waiting lists twelve and six weeks prior to your requested starting date.

### Who decides how the childcare places are assigned?

Placements are assigned by the head of the facility or the childminder in accordance with statutory acceptance criteria (Section 24 [1] SGB, Book VIII). These are mandatory for all publicly funded childcare providers. The providers may also stipulate additional placement criteria (e.g. church membership).