

Important Information on the waiting line of the Frankfurt Immigration Authority (Ausländerbehörde)

It is **NOT** necessary to wait in line if:

- A temporary residence permit is to be extended.

Since October 2018 the Ausländerbehörde sends you a notification letter about 4-6 weeks before the expiration date of your residence permit. The letter lists the documents that must be submitted for the extension and states a fixed appointment date that gives you enough time to prepare for it before the extension date.

- You just want to submit documents.

As a rule, documents can always be submitted to the Ausländerbehörde via mail or E-Mail.

- You just need general information.

General Information on the Residence Law for Foreigners (Aufenthaltsgesetz) is available via the Hotline 115, which can be reached in all of Germany. Special questions on your personal residential situation can be asked via E-Mail under the address auslaenderbehoerde@stadt-frankfurt.de or via the Hotline of the Ausländerbehörde under 069/212-42485 (presently during our office hours).

Please keep the abovementioned information in mind to avoid unnecessary waiting in line !!

Thank You! Your Frankfurt Immigration Authority