

CONTACT PROHIBITION/ HOUSING ALLOCATION/ CHILD CUSTODY

You can also apply for preliminary decisions under family law, such as

- a temporary injunction (that your husband is not allowed to come close to you/your apartment/your place of work, that he cannot contact you, etc.),
- rights to a joint home or apartment,
- custody rights to your children, etc.

You can also contact the following offices:

- Local Court of Frankfurt (zip code 60...) Gerichtsstraße 2, building B, Phone 069/13 67-01
- Local Court of Höchst (zip code 65...) Zuckschwerdtstraße 56, Phone 069/13 67-01

or an attorney for assistance. If you are low income, you can apply for help with advising or court costs.

WOMEN'S SHELTERS IN FRANKFURT

Women's shelters are protected temporary living options for women of any nationality, with and without children. Men cannot enter the shelters. Addresses of women's shelters are not disclosed.

You can continue to manage your own household at the women's shelter. If you do not have your own income, you will receive unemployment or social assistance. At the women's shelter, you can think over what you'd like to do next. The employees will provide comprehensive advising services.

- Women Helping Women
Phone 06101/483 11
info@frauenhaus-ffm.de
www.frauenhaus-ffm.de
- Frankfurt Association Women's Shelters
Phone 069/41 26 79 or 069/63 12 614
beratung@frauenhaus-frankfurt.de
www.frauenhaus-frankfurt.de

COUNSELING CENTERS IN FRANKFURT

You can contact a counseling center by telephone or in person. Upon request, you can receive information on the following topics at these centers – including anonymously, free of charge, independent of whether you have made a motion and independent of your residency status.

- medical questions like questions about injuries, addresses of physicians, doctors' notes, etc.,
- legal questions like questions about motions, court proceedings, housing allocation, custody law, residency law, addresses of attorneys, etc.,
- questions on financing such as the Victim's Compensation Act, legal aid, advising assistance, compensation for pain and suffering, social assistance, etc.,
- long-term protection (such as women's shelters),
- handling the consequences of what you've experienced,
- developing new perspectives,
- being proactive in taking action,
- looking for a therapist,
- self-help groups.

Professional interpreters are available to you free of charge.

COUNSELING OFFICES

Women's hotline counseling center

Kasseler Str. 1 A | 60486 Frankfurt am Main
Phone 069/70 94 94

info@frauennotruf-frankfurt.de
www.frauennotruf-frankfurt.de



Women helping women counseling center

Berger Straße 40–42 | 60316 Frankfurt am Main
Phone 069/489 865 51 | info@frauenhaus-ffm.de
www.frauenhaus-ffm.de



Frankfurt Association

Counseling Center am Frauenhof
Consulting and intervention office
and assisted living
Schwanheimer Straße 7 | 60528 Frankfurt am Main
Phone 069/43 05 47 66
beratung@frauenhaus-frankfurt.de
www.frauenhaus-frankfurt.de

CHILDREN

If you are looking for help for your children, you can contact the **Children's and Youth Social Services (KJS)** office for your district or the **Frankfurt Children's and Youth Protection hotline** (toll free number: 0800/201 01 11).

The police always inform the responsible Children's and Youth Social Services Office about their calls involving children. Agreements to protect the children and you from further violence are then reached with that office.

YOUR MAN/ PARTNER HITS AND/OR HUMILIATES YOU

Important
information about your rights
and options

This informational sheet is available in Arabian, German, English, French, Persian, Spanish, Tigrinya, and Turkish.

Order address

Beratungsstelle Frauennotruf
Kasseler Str. 1 A | 60486 Frankfurt am Main
Phone 069/70 94 94 Fax 069/77 71 09
E-mail: info@frauennotruf-frankfurt.de

With friendly support from the
Department of Women's Affairs Frankfurt am Main

FRAUEN

REFERAT

last updated: 2018

Issued by the
Intervention Working Group on
Violence Against Women (AK InGe)
Frankfurt am Main

Your Rights

Your partner/husband is prohibited from using violence against you, hitting you, injuring you, threatening you, or locking you up. This legal regulation also applies even if you don't have a German passport.

IF YOU ARE IN DANGER

Call the police!

Police emergency number 110 (day and night) or the responsible police station

Clearly state

- that you need help immediately,
- whether you are injured,
- whether there are children or other people in the home,
- whether the perpetrator is still present,
- whether he has a weapon.

The police will use this information to decide whether to hurry to your address. While you are waiting for the police to come, get yourself and any children to safety, for instance at a neighbor's, in a store, or in your own home.

WHAT HAPPENS WHEN THE POLICE ARRIVE?

The police will question you separately from your partner/husband if possible – they will record all important information (on the situation, earlier incidents, injuries, witnesses, etc.) and initiate criminal proceedings.

The police can prohibit the perpetrator from entering the home, keeping them away for up to 14 days and/or preventing them from making contact with you. This gives you time to move for further protective measures with the family court. In certain cases, the perpetrator may also be taken into custody immediately.

The police can transmit your information to a counseling center upon request. The center will then contact you as soon as possible to support you. The police can help you find space in a women's shelter if necessary.

IF YOU LEAVE YOUR HOME

Make sure you and your children can't be located using your mobile phone. You should take the following documents (originals if possible, or copies if necessary) and objects with you:

- ID/passport for you and your children
- Employment agreement, work permit, a copy of your lease contract
- Insurance card from your health insurance company for you and your children
- Marriage certificate, birth certificates, credentials
- Payroll statements, decision notifications (employment office, child support office, child benefits, pension, any custody decisions)
- Your account statements, bank books (including children's documents), credit agreements
- Important medications for you and your children
- Important personal objects such as photos, jewelry, addresses, school materials and toys

ONCE YOU ARE IN SAFETY

Information on what to do next

INJURIES

If you were injured, seek treatment from a doctor.

DOCTOR'S CERTIFICATE

Have a doctor issue a certificate documenting the consequences of the abuse and have your injuries photographed by an official or trusted person. Give the photos and certificate(s) to the police/district attorney.

CRIMINAL COMPLAINT

If the police are aware you have been mistreated (hit, slapped, kicked, punched, hair pulled) and threatened, officials are obligated to file a criminal complaint and send it to the district attorney.

You can file a criminal complaint yourself (additional declaration) at any police station. Your witness statement is required for successful criminal proceedings. A criminal complaint does not mean you must separate from your partner/husband

IF YOU DON'T WANT TO TELL THE POLICE, IF YOU DON'T WANT TO SUBMIT A COMPLAINT

If you are injured, go to a doctor you trust. Get yourself and your children to safety. You won't automatically lose your home if you go to a women's shelter, for instance, or stay with a friend. You can always use the counseling center's services even if you don't want to separate from your partner / husband.

ASSISTANCE FROM AN ATTORNEY

You can contact an attorney. You can discuss your options and any costs with the attorney.

