

Your care support point is located on the ground floor of the Rathaus für Senioren at Hansaallee 150, Frankfurt am Main.



Metro (U-Bahn): Line U1, U2, U3 or U8 to “Am Dornbusch”; around 5 minutes’ walk from Eschersheimer Landstraße to “Am Grünhof”; at the end of the road, turn right into Hansaallee and the building is on the right.

Bus: Number 34 between Bornheim-Mitte and Gallus/Mönchhofstraße, or number 64 between Ginnheim and Hauptbahnhof (central station) and back.



Pflegestützpunkt

Frankfurt am Main

Care support point jointly sponsored by the nursing and health insurance funds and the city of Frankfurt am Main

The care support point helps with questions concerning nursing and care

- Information
- Advice
- Support
- Arrangement
- Coordination

Our advice service is aimed at:

- People at risk of disability and needing care.
- Care-dependent people and their relatives.
- People with disabilities.
- Carers.

We

- Are a point of contact for you on all your questions concerning care – we provide neutral and free advice.
- Provide you with independent and consumer-oriented information.
- Can also visit you at home if desired.
- Are by your side with help and advice and we provide ongoing attention to your concerns.

Our services include:

- Comprehensive and independent **information and advice** on selecting and using advice and social services as well as assistance provisions.
- **Coordination** of all assistance provisions that come into consideration for care and support close to home, including help with using the services.
- **Networking** coordinated nursing and social care and support provisions.

The care support point works in cooperation with all advice centres, facilities and services that deal with questions concerning advice on the subjects of aging, prevention, rehabilitation, care and assisted living.

How to contact us:

Consulting hours:

Monday and Wednesday	10:00 – 12:00 Uhr
Thursday	16:00 – 18:00 Uhr

Telephone contact:

Monday to Friday on 0800 – 5 89 36 59

E-Mail: pflegestuetzpunkt@frankfurt.de

Frankfurt am Main care support point

Hansaallee 150

Ground floor

Rooms 012 and 016

60320 Frankfurt am Main

Individual appointments for advice are available every day from Monday to Friday.

Advice from Frankfurt am Main care support point is provided only in German.